



The First Step in Information Management

Trends in Emerging Data Technologies

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Quick Introduction

About First San Francisco Partners

First San Francisco Partners is entirely focused on helping our Clients leverage data as a **value-producing asset** through improved information management. We are a group of experts from the industry who can help you create a strategy, align your organization and deliver business value in both the short and the longer terms. We do this via:

- Enterprise Information Management Roadmaps
- Data Architecture Assessments & Strategies
- Data Quality Assessments & Strategies
- Technology Vendor Analysis & Evaluation
- MDM and DQ Assessments & Implementation
- Program Management
- Data Governance Build-out
- Data-centric Project Planning and Management
- Data-centric Architecture and Modeling
- Data-centric Project Implementation (e.g. MDM, Data Warehousing, Big Data)
- Data Analytics Project Implementation
- Data Privacy, Legal and Compliance Planning and Implementation

INFORMATION IS YOUR BUSINESS. *MAKING IT ACTIONABLE IS OURS.*

Hello!

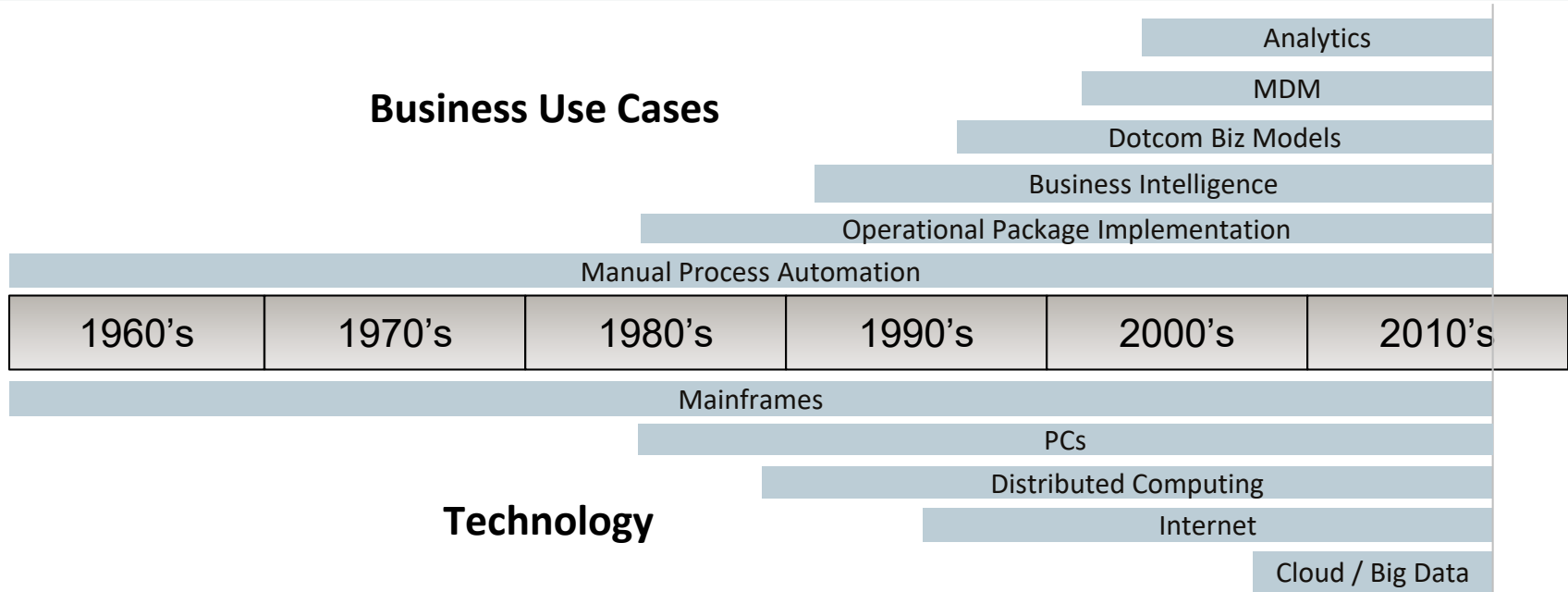
Malcolm Chisholm is the Chief Innovation Officer of FSFP and is a recognized expert in data governance and data management with more than 25 years of industry experience. He was the recipient of the prestigious 2011 DAMA International Professional Achievement Award and is also a leading author and speaker at conferences in Europe and North America. Malcolm's published works include *Definitions in Information Management* (how to create and manage high-quality definitions for data management), *How to Build a Business Rules Engine* (how to use metadata engineering to build any kind of business rules engine) and *Managing Reference Data in Enterprise Databases* (the only book on Reference Data Management).



Malcolm's robust EIM facility includes specializations in data governance, data stewardship, master data management, reference data management, Data-centric Development Lifecycle, Semantics (including terminology, definitions, taxonomy and ontology), business rules management, data architecture, data modeling, data integration, big data environments, data quality (detection and data issue management), data change management, data lineage, metadata tools, data legal/privacy/compliance, data monetization, data vendor management and end user computing governance.

Background: The Long Term Trends

From Process Centricity to Data-Centricity and The Golden Age of Data



Over time, there has been a shift from *process-centricity* to *data-centricity*. However, much thinking remains mired in the process-centric era

The Proliferation of Data Technologies

Data Technologies

Data Management

Data Virtualization

Data Preparation

Extract Transform Load
(ETL)

Ingestion

Reference Data Mgmt
(RDM)

Master Data Mgmt
(MDM)

Data Quality

Business Rules Engine

...more...

Data Governance

Business Glossary

Data Dictionary

Data Catalog

Data Discovery

Data Profiling

DG Automation

Data Modeling

Data Lineage

...more...

Migration To The Cloud

Data-Relevant Infrastructure is Changing

ON-PREMISE



Data Center Infrastructure



Real Estate

CLOUD

amazon

Google



Microsoft

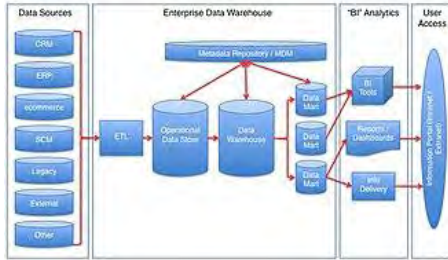
- The shift from on-premise to the Cloud is also significant for data-centric environments
- This started slowly around 2010, but has now accelerated, and Cloud is the norm

The Cloud is Associated with New Technologies

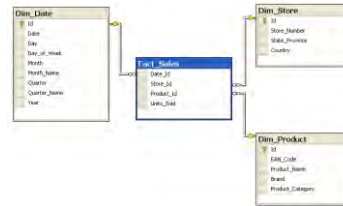


- New technologies have been developed for the Cloud
- These too are having a significant impact on data-centric environments

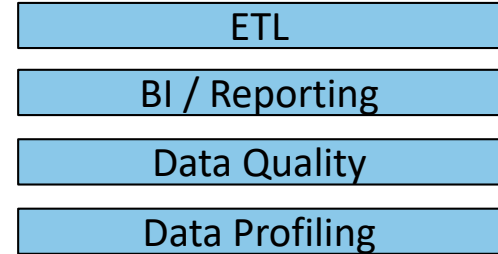
Legacy Data Warehouses



Architecture



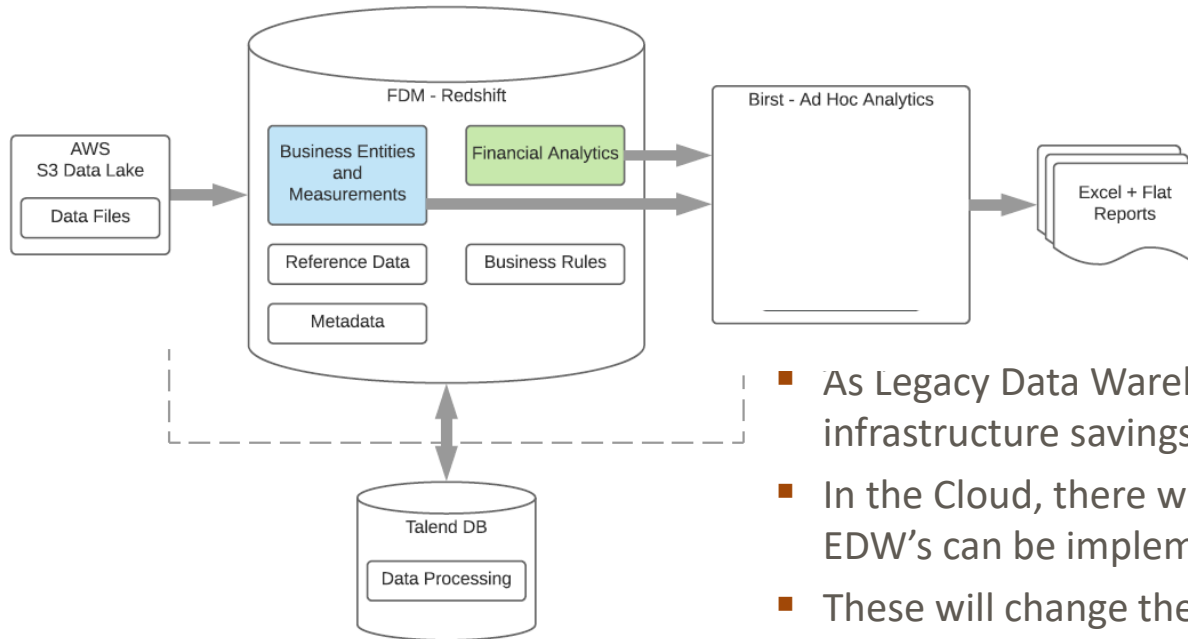
Data Model



Tools

- New technologies have been developed for the Cloud
- These too are having a significant impact on data-centric environments

Cloud Data Warehouses



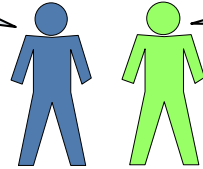
- As Legacy Data Warehouses need to be upgraded, the infrastructure savings will drive enterprise to the Cloud
- In the Cloud, there will be new technologies that the EDW's can be implemented in
- These will change the architecture.
- E.g. Amazon Redshift can provide speed that is faster than Star Schemas in relational databases

Data Virtualization

Problems of Time and Complexity

I need a report on the directional success of our Thanksgiving Special!

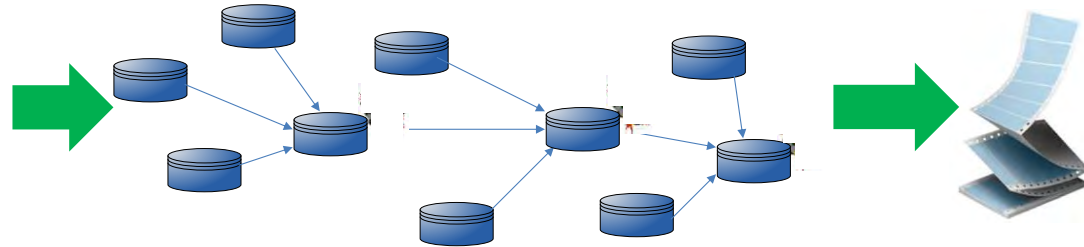
Marketing



IT

Sure! It usually takes us 9 months to set up a new data mart. Also, we are Agile so your request has to be prioritized in our backlog. Let's get started!

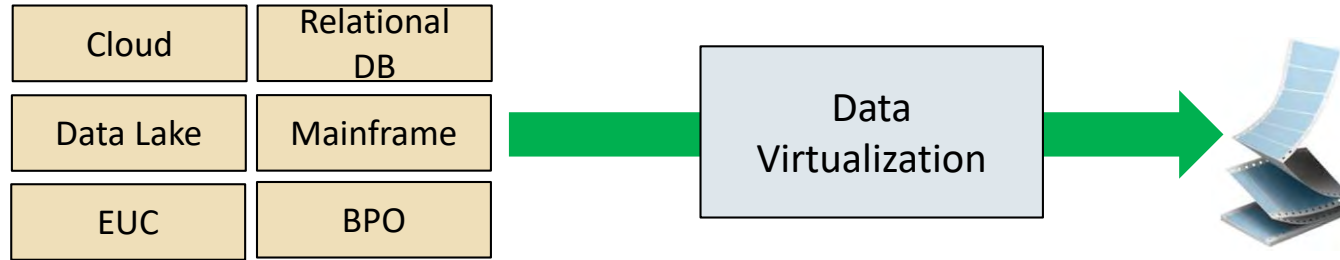
Cloud	Relational DB
Data Lake	Mainframe
EUC	BPO



Two important trends:

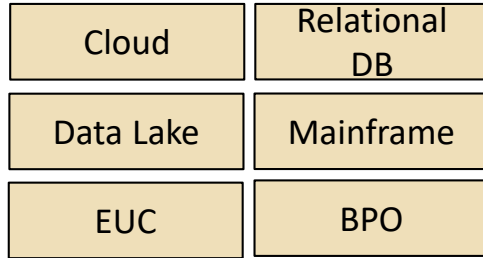
- There are increasing requirements for information that cannot be predicted, are ephemeral, and need to be fulfilled in a short time
- The accreted architecture of the past 50-60 years makes these requests difficult to fulfil.

Data Virtualization

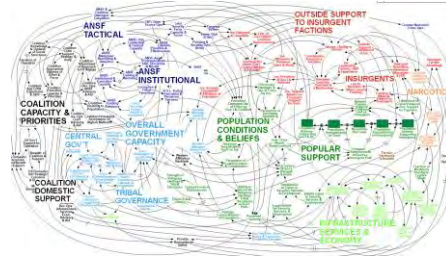


- Data Virtualization provides a way that these two trends can be overcome
- Now, Data Virtualization has been around for a number of years:
 - Initially there were problems in terms of speed of execution
 - These problems are now solved
- What you get is often the same as more costly solutions like Data Integration, ETL, ESB, Database Replication, Data Federation
 - So you get lower cost, more agility, and less need for persistent data stores

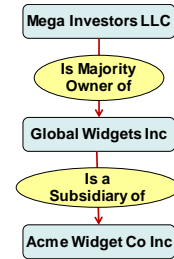
The Challenge for Data Management



Sources



Physical Data Model



What the User Wants

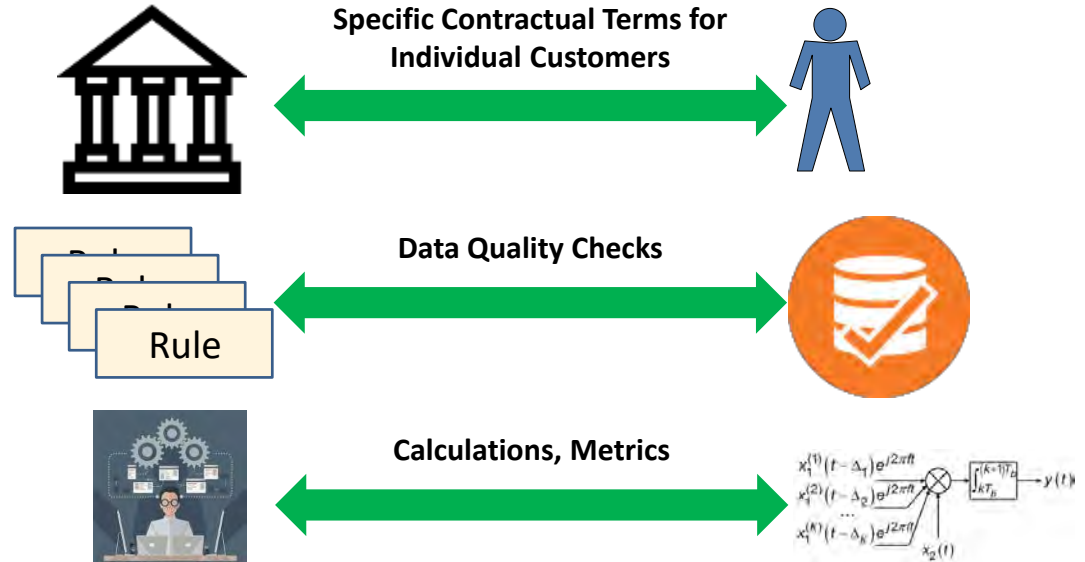
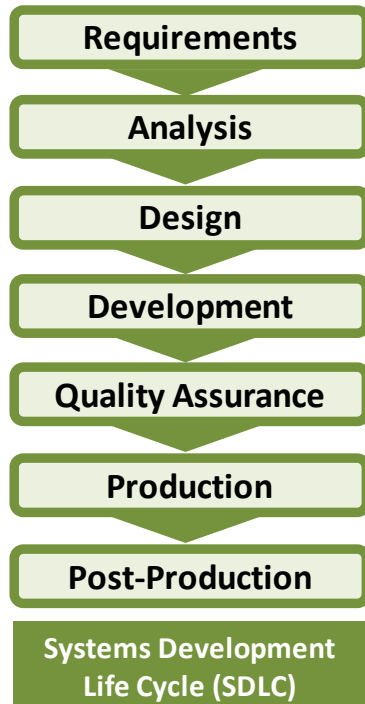
- Now that Data Virtualization is mature, and the technology issues are largely solved, the focus is on the data itself.
- Conceptual models become more important in order to abstract business views of information from the underlying physical data assets.
- Change control is also important as changes in the sources can impact the results sets (structure and content) – but this is truly a more general challenge.

Business Rules Engines

The Significance of Business Rules for Data Governance

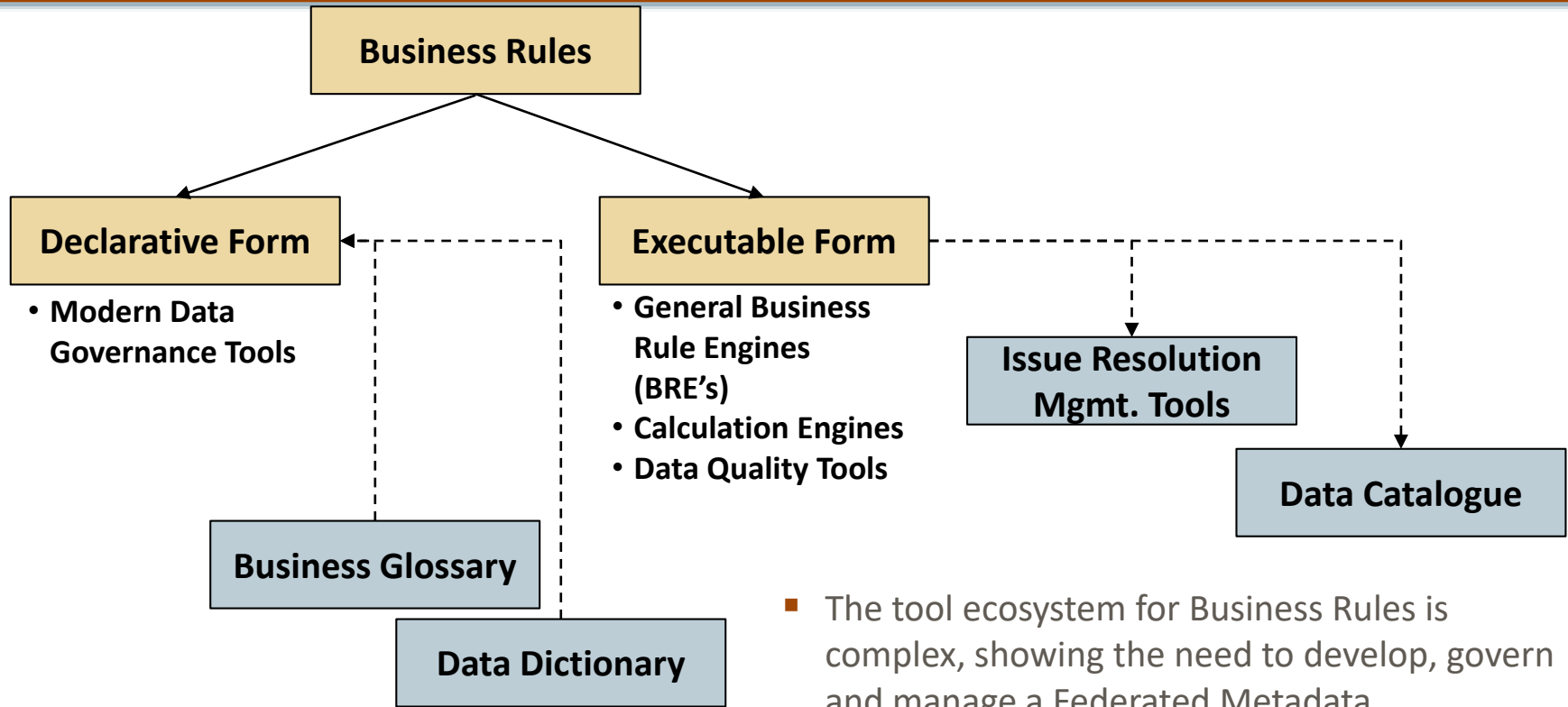
- Business Rules are atomic items of logic that operate on data.
- Common classes of Business Rules include:
 - Calculations: These yield new data elements.
 - Derivations: Similar to calculations, but logic rather than mathematics is used to create new data elements.
 - Data Quality Business Rules: These check for issues of data quality (to the extent such issues can be checked for). These rules do produce a result, but not new data elements
 - Trust and Survivorship Rules: In MDM these determine whether source records (or data elements) make it through into the golden copy. No values are produced by these rules

Business Rules: A Way to Get Out of The IT-Driven SDLC



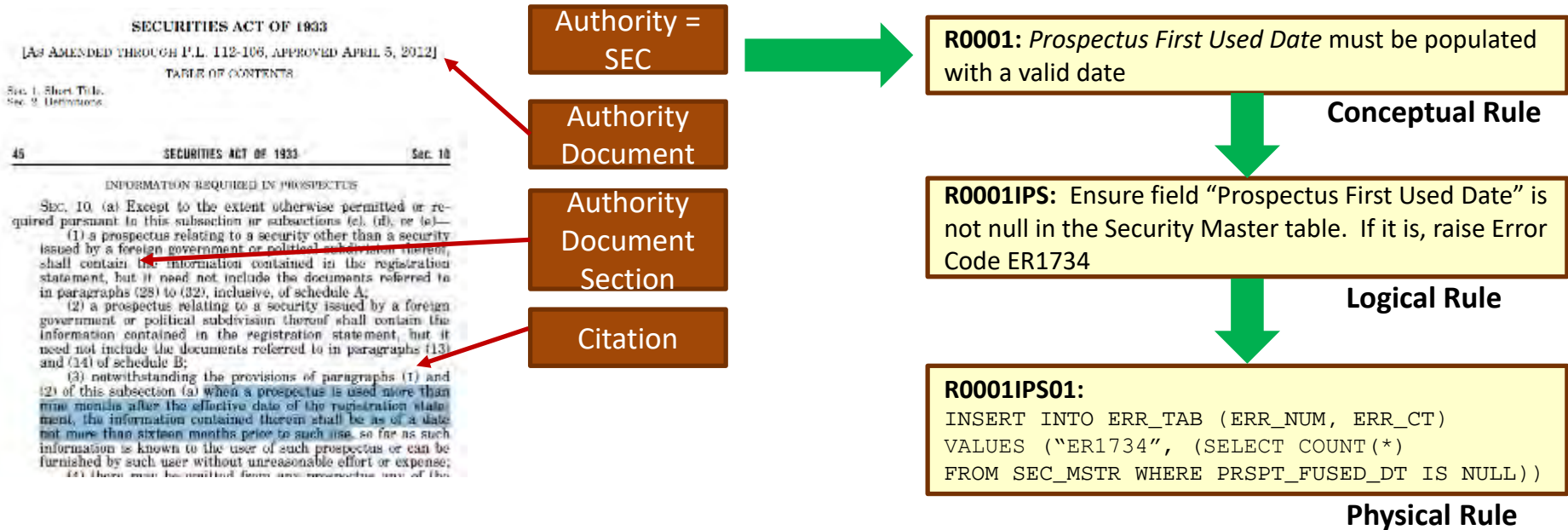
- There are a lot of use cases for the Business Rules approach
- The promise is that the business can manage them and bypass having to get IT involved, where their needs would be deprioritized, require additional funding, be subject to misinterpretation, etc.

The Tool Ecosystem for Business Rules



- The tool ecosystem for Business Rules is complex, showing the need to develop, govern and manage a Federated Metadata Architecture

Challenge for Data Governance: Rule Tracability



- Being able to track where Business Rules come from has never been adequately addressed from an industry-wide viewpoint.
- This represents a significant Data Governance challenge

Robotic Process Automation (RPA) and Business Rules

FOR ENTERPRISE ARCHITECTURE PROFESSIONALS
The Forrester Wave™: Robotic Process Automation, Q1 2017
The 12 Providers That Matter Most And How They Stack Up

February 13, 2017

FIGURE 2 Forrester Wave™: Robotic Process Automation, Q1 '17



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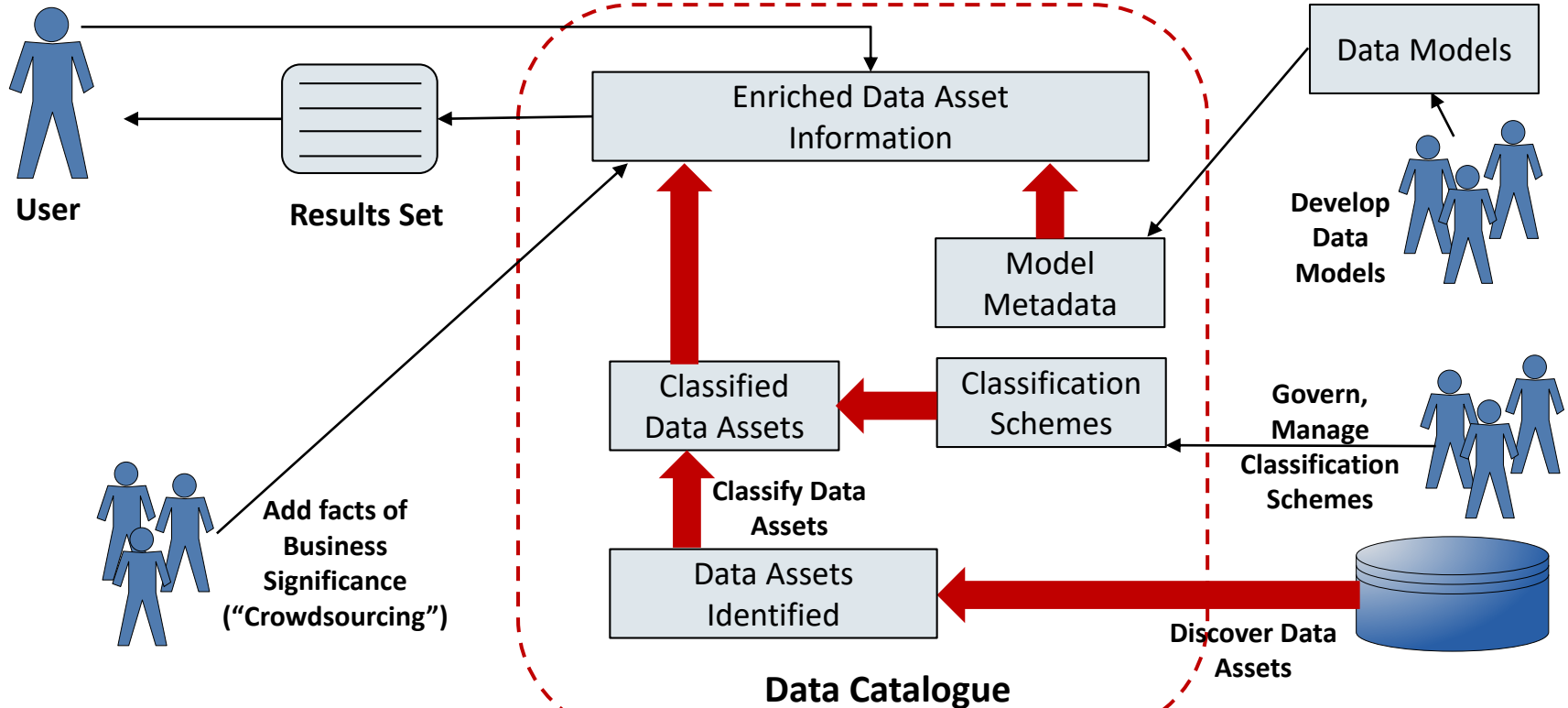
- RPA is maybe the most significant trend of all this year.
- It is the automation of many data management (and other) tasks; anywhere a UI is exposed, it can work.
- The bots have to be programmed – they work off Business Rules. This is extending the pressure on Data Governance.

Self-Service Analytics

The Core Requirements of Self-Service Analytics

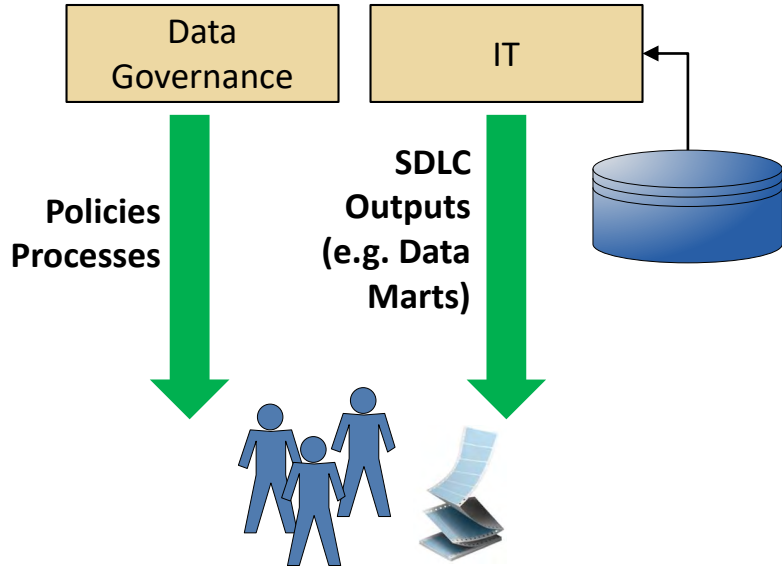
- If Self-Service Analytics is to be a reality, then users must know:
 - Where the data is
 - What the data means
 - What coverage the data has
 - What issues there are with the data
 - How to get the data
 - Whether it is permitted to use the data for the proposed purpose
- This information will ideally be in one location that is business-facing and easy to navigate
- Today, this one location is identified as the Data Catalog
- Once all this is known, the data wrangling tools, the analytic tools, the data visualization tools, etc. can be used to satisfy the request

How Should a Data Catalog Be Populated?

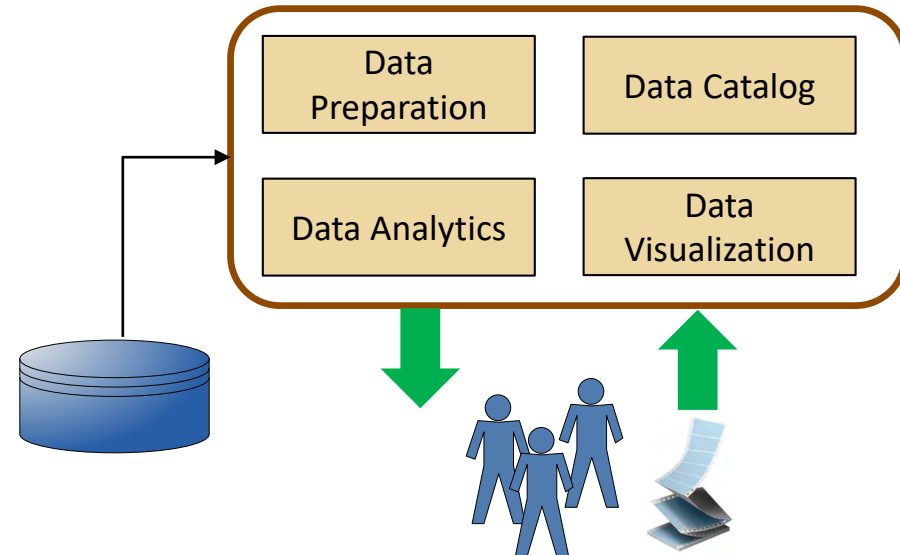


Challenge for Data Governance

Old World

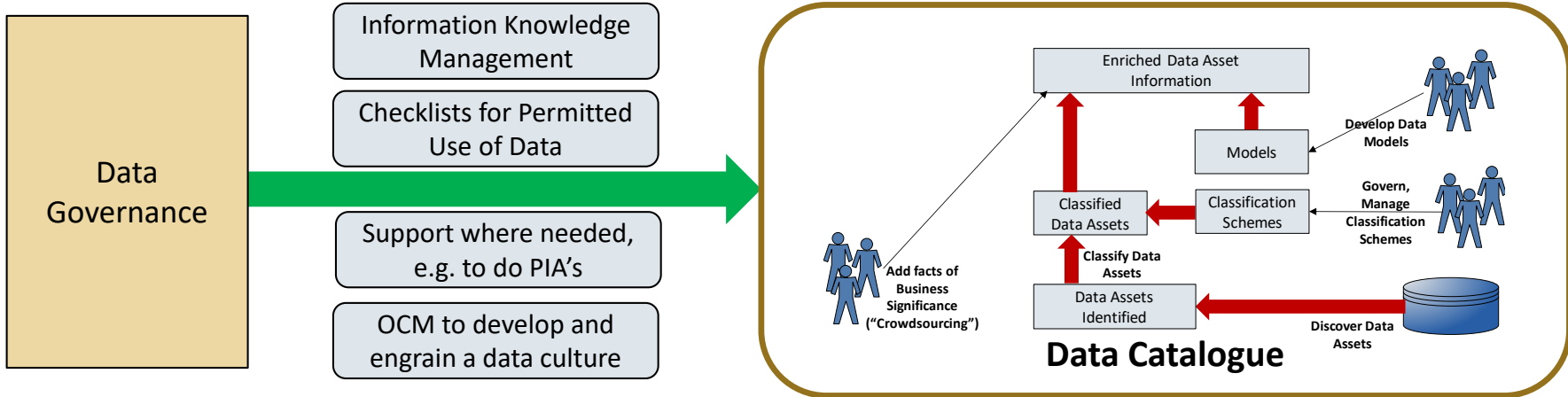


New World

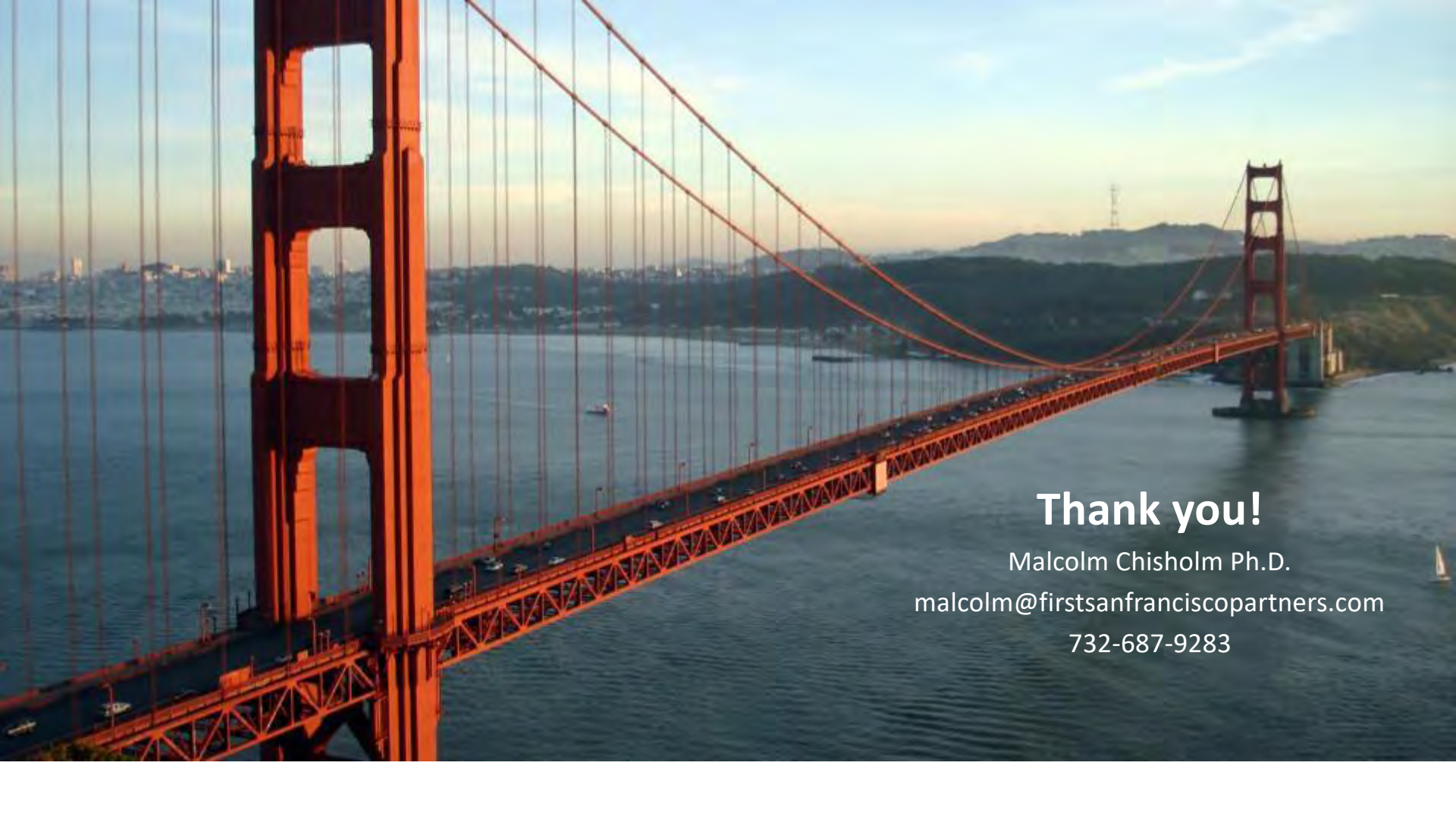


- The old way of doing Data Governance does not match the empowerment provided by the new data technologies, and this creates a challenge for Data Governance

Meeting The Challenge of the Data Catalog



- Data Governance is going to have to shift from managing operational risk in data and data management, to supporting the extraction of value from the data resource
- The Data Catalog is the focal point via which Data Governance can carry out its mission and communicate meaningfully with data citizens



Thank you!

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